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| Customer | : |  | | |
| Contract Number | : |  | | |
| Proposal Number | : |  | | |
| Division/Project Number | : |  | | |
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| Project Manager | : |  | | |
| Reporting to | : |  | | |
|  |  |  | | |
| Project/Document Ref. | : |  | | |
| Issue | : | %Issue | | |
| Issue date | : |  | | |
| Status | : | %Issue\_status | | |
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| Prepared by | : |  |  | |
| Approved  (CGI) | : |  |  | |
| Approved  (CGI) | : |  |  | |

# Amendment History

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| --- | --- | --- | --- |
| Date | Issue | Status | Author |
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**Detailed Contents**

1 Introduction 4

1.1 Purpose 4

1.2 Context 4

1.3 Project Description 4

1.4 Status 4

1.5 Reference Documents 5

1.6 Document-Specific Abbreviations 5

2 Release Content 6

2.1 Subsystem Versions 6

2.2 Build Definition 6

2.3 Release Applicability 6

2.4 ICD 6

3 Observation Reports and Changes 7

3.1 Change Notes 7

3.2 External ORs 7

3.3 Internal ORs 7

4 Impact Statements 8

4.1 User Impact 8

4.2 Security Impact 8

4.3 Data and Data Migration 8

5 Installing the Web Server 9

5.1 Upgrading the Estimator Files 9

5.2 Upgrading the Web Deployment 9

5.3 Configure ISAM (Tivoli) 9

6 Installing the Remedy Server 10

6.1 CRM Remedy Definition Updates 10

# Introduction

## Purpose

## Context

## Project Description

## Status

## Reference Documents

|  |  |  |  |
| --- | --- | --- | --- |
| **Acronym** | **Title** | **Reference** | **Issue** |
|  |  |  |  |

## Document-Specific Abbreviations

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# Release Content

## Subsystem Versions

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## Build Definition

|  |  |
| --- | --- |
|  |  |
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|  |  |

## Release Applicability

## ICD

# Observation Reports and Changes

## Change Notes

## External ORs

%External\_ORs

## Internal ORs

%Internal\_ORs

# Impact Statements

## User Impact

### PSCCC

No change.

### Order Handling

No change.

### Planning

No change.

### Network Management

No change.

### Billing

No change.

### Remedy Email

No change.

## Security Impact

No security related changes have been made as part of this release.

## Data and Data Migration

# Installing the Web Server

## Upgrading the Estimator Files

## Upgrading the Web Deployment

## Configure ISAM (Tivoli)

# Installing the Remedy Server

## CRM Remedy Definition Updates